

Protecting Small Businesses with Proven Cybersecurity and Dependable Support

Through advanced protection, employee cybersecurity education, and same-day response, 7tech gave PHCC the confidence and resilience every small business deserves.



80% Same-Day Ticket Resolution



20-Minute Human Response Time



13+ Years Of Proven Industry Experience



98.2% Customer Satisfaction Rating

Overview / Summary

For over three years, 7tech has supported PHCC with a proactive approach to cybersecurity and operational continuity. By maintaining continuous monitoring and providing regular staff education, 7tech transformed what was once a reactive security posture into a stable, forward-focused environment.

Their team's rapid response and clear communication created full confidence in every interaction. Beyond technology, 7tech's value lay in becoming a trusted part of PHCC's operations, offering cost-effective, dependable protection that allowed the business to stay focused on growth, not risk.

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“As a small business, the most significant benefit of partnering with 7tech has been the total trust in their ability to continuously safeguard our company's sensitive data and communications”

Heidi Trimble, PHCC

Business Challenge & History

As a growing small business, PHCC needed a reliable technology partner capable of maintaining constant data protection without draining internal resources.

The team faced challenges keeping up with evolving cybersecurity threats and lacked the time to consistently train staff on new attack trends.

- The organization required real-time protection that could adapt to emerging threats without interrupting operations.
- Employee awareness of cybersecurity best practices needed reinforcement to prevent human error and phishing exposure.
- With limited in-house expertise, PHCC needed a partner that could deliver enterprise-grade security and dependable support at a manageable cost.

The Solution

7tech deployed a multi-layered security strategy centered around its exclusive, US-based Security Operations Center (SOC) to provide PHCC with continuous, real-time protection.

Alongside advanced monitoring, 7tech introduced practical employee education and compliance-focused safeguards that improved resilience at every level.

- Zero Compromise Cybersecurity™ measures were implemented across endpoints, email, and cloud systems to maintain airtight data security.
- Ongoing security awareness training and phishing simulations empowered PHCC's staff to identify and avoid potential threats.
- The Service Desk's 20-minute response standard and same-day ticket resolution ensured minimal downtime and uninterrupted operations.

Together, these initiatives gave PHCC the confidence of a large enterprise security framework tailored specifically for a small business environment.

Strength in Partnership, Confidence in Every Connection

The collaboration between PHCC and 7tech proved that small businesses can achieve enterprise-grade reliability without complexity or compromise. Over three years, this partnership became a model for how proactive IT support and advanced cybersecurity can seamlessly work together.

By integrating continuous monitoring, rapid response, and real human support, 7tech helped PHCC maintain daily continuity and long-term security. What began as a managed service relationship evolved into a dependable alliance.

Fast, Reliable IT Support Backed by Zero Compromise Cybersecurity™

From proactive monitoring to real human response - 7tech keeps your business secure and running without interruption.

[Get Help Now](#)

The Benefits or Outcomes

By working with 7tech, PHCC gained a new level of confidence in its cybersecurity and daily operations.

Continuous monitoring and rapid response translated into less downtime, while the steady stream of employee-focused security education built awareness across every department.

Small business challenges were addressed through clear communication and consistent results. Over time, 7tech became more than a vendor; they became a true technology ally.

Going Forward

With over three years of partnership, PHCC continues to rely on 7tech as its trusted cybersecurity and IT partner. The relationship has evolved into a seamless extension of PHCC's internal operation.

Behind the Partnership

7tech applied its Zero Compromise Cybersecurity™ framework to safeguard PHCC's systems through a blend of intelligent automation, constant threat visibility, and real-time human response.

With oversight from its US-based Security Operations Center (SOC), the team provided continuous monitoring, immediate remediation, and policy enforcement without disrupting PHCC's daily operations.

To complement security with efficiency, 7tech integrated co-managed IT support that enhanced PHCC's existing capabilities rather than replacing them.

7tech also extended protection beyond technology through ongoing employee cybersecurity training. From short-form awareness sessions to regular phishing simulations, PHCC's team learned how to identify and respond to risks with confidence.

This balanced mix of proactive security, user education, and responsive IT management delivered the reliability PHCC needed to focus on business growth instead of system issues.