



# How 7tech Kept Texas Chiller Systems Running Through Rapid Growth

From day to day IT management to a seamless large scale relocation, 7tech delivered.



20 Minute Response Time



94% Client Retention Over 5 Years



98.2% Customer Satisfaction Rating



80% Same Day Ticket Resolution

## Overview / Summary

Texas Chiller Systems is a mechanical and electrical contracting company that has grown significantly over the past decade. That growth brought increasing demands on their IT infrastructure, requiring a partner capable of keeping pace at every stage. 7tech has been that partner since 2012.

Over a 12 year engagement, 7tech managed day to day IT operations and stepped up when it mattered most, guiding Texas Chiller Systems through a large-scale office relocation without missing a beat.

## The Solution

7tech took full ownership of Texas Chiller Systems' IT environment, from ongoing management to a precisely executed facility transition.

- **Managed IT and Service Desk Support:** 7tech handled day to day IT operations and provided responsive remote support through their Service Desk, giving Texas Chiller Systems a direct line to knowledgeable Pros who knew their systems and could resolve issues with minimal disruption.
- **Proactive Hardware Assessment and Procurement:** Well ahead of the relocation, 7tech conducted a thorough hardware inspection to identify concerns and gaps. They sourced and delivered the equipment needed, ensuring the new facility was ready before a single system was moved.

**Full Relocation and Infrastructure Deployment:** 7tech prepared the new facility with a complete wired and wireless network, servers, switches, and dedicated IT storage. The entire migration was executed over a single weekend, bringing Texas Chiller Systems fully online by Monday morning.

### Growing Fast? Make Sure Your IT Can Keep Up.

7tech delivers the support, strategy, and stability your business needs to scale confidently.

[Get Help Now](#)

## Business Challenge & History

Scaling a contracting business at speed creates operational pressures that extend well beyond the job site. For Texas Chiller Systems, years of fast expansion left their IT environment struggling to keep up, with compatibility issues, unplanned downtime, and no cohesive strategy for managing it all.

When the decision came to move into a larger facility, the stakes grew considerably. A relocation of that scale required more than logistical coordination. It demanded a technology partner who already understood the business, could identify hardware concerns ahead of time, and had the capacity to execute a transition that would not cost a single workday.

## The Benefits or Outcomes

Texas Chiller Systems gained a stable, fully modernized IT environment that could finally match the pace of their growth, with a team they trusted to handle everything from routine support to high stakes projects.

The office relocation that could have cost days of lost productivity was completed over a single weekend, keeping operations intact and the business moving forward without interruption.

## Going Forward

With over a decade of shared history behind them, Texas Chiller Systems and 7tech built the kind of partnership that grows stronger with every new challenge the business faces.



*"We know that we're not their only customer, but they've been able to help us through all of our problems with minimal delays. Oftentimes, they can get on it right away or point us in the right direction."*

Robert Uhl, Managing Partner,  
Texas Chiller Systems

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