



# Migrating a Nonprofit to the Cloud Without Losing a Single Step

How 7tech moved STARRY, Inc. to a modern cloud platform with zero downtime and zero data loss.

- 20 Minute Response Time
- 98.2% Customer Satisfaction Rating

- 94% Client Retention Over 5 Years
- 80% Same Day Ticket Resolution

## Overview / Summary

STARRY, Inc. is a nonprofit organization dedicated to providing family counseling, fatherhood support, and family preservation services at no cost to the communities they serve. With staff spread across nearly ten locations, keeping the entire organization connected and operational is as critical as the mission itself.

When a previous IT provider left STARRY with an outdated, server based infrastructure that could no longer support their distributed workforce, they turned to 7tech. The goal was clear: migrate to the cloud, protect the network, and do it without disrupting the people and families depending on STARRY every day.

## The Solution

7tech delivered a fully managed, turnkey cloud migration that addressed every layer of STARRY's operational and technical requirements.

- **Legacy to Cloud Migration:** 7tech transitioned STARRY's entire infrastructure from an outdated server based network to a modern Microsoft 365 environment, building out their file repository on SharePoint and giving every employee direct, location independent access to the tools they needed.
- **Network Security and Continuity:** The migration was executed without a single moment of network downtime or data loss, maintaining uninterrupted operations across all locations throughout the transition period.

**Cost Conscious Implementation:** 7tech secured nonprofit pricing through Microsoft on behalf of STARRY, ensuring the organization received an enterprise grade solution that aligned with the financial realities of running a mission driven organization.

## Business Challenge & History

Running a nonprofit across multiple locations on a legacy server based system creates compounding operational risk. For STARRY, employees were being slowed down by VPNs and aging infrastructure that could not support the way the organization needed to work, pulling attention away from the mission and toward IT problems that should never have been their burden.

The situation was made more complex by the fact that STARRY was transitioning out from under another organization's umbrella, needing to stand up entirely independent systems that were secure, scalable, and capable of supporting a geographically spread workforce from day one.

There was no room for a prolonged rollout or a provider who would repeat the failures of the past.

## The Benefits or Outcomes

STARRY emerged from the engagement with a stable, fully independent IT environment that empowered staff to work effectively from any location without the friction of outdated systems standing in the way.

With the technical burden lifted, the organization could redirect its full attention to what it exists to do. Serving children and families no longer had to compete with IT disruptions, and a trusted partner was in place to make sure it never would again.

## Going Forward

What started as an urgent need to modernize has become an ongoing partnership built on trust, clear communication, and a shared commitment to keeping STARRY's mission moving without interruption.

**Ready to Stop Letting IT Stand Between You and Your Mission?**

7tech delivers the responsive, people first support your organization needs to stay focused on what matters most.

[Get Help Now](#)

“The clarity, confidence, and care shown by 7tech is a phenomenal resource, allowing STARRY to focus on our vital mission and not be saddled with IT headaches that distract us from serving children and families.”

Richard Singleton, CEO, STARRY, Inc.