



How Watco Tanks Improved IT Stability and Reduced Production Disruptions

When IT disruptions threatened to slow production, a manufacturer found greater stability through a responsive technology partner focused on keeping operations connected and moving.



80% Same-Day Ticket Resolution



13+ Years of Proven Industry Experience



20-Minute Human Response Time



97.4% Customer Satisfaction Rating

Executive Summary

Watco Tanks faced server failures, viruses, and network instability that disrupted operations and slowed production. Since partnering with 7tech in 2021, the company has gained a more stable and reliable IT environment, faster issue resolution, and smoother day-to-day operations. 7tech also strengthened backups and network infrastructure, resolved domain issues, and improved office and building connectivity, helping the team worry less about IT interrupting production.

About the Client

Watco Tanks, Inc. is a third-generation, family-owned steel tank manufacturer based in Floresville, Texas. Founded in 1964, the company produces shop-fabricated steel tanks for fuel and oil storage. Reliable technology helps support scheduling, communications, connectivity, and the day-to-day systems behind its manufacturing operations.

The Challenge

Before working with 7tech, Watco Tanks dealt with recurring IT problems that disrupted operations and slowed production. Server failures, viruses, and network instability created ongoing frustration, making reliable technology and faster support an important business priority.

- Server failures could interrupt operations and slow the team down when employees needed systems to be available and dependable.
- Viruses added instability and made it harder to maintain a consistent, reliable IT environment.
- Network issues affected connectivity across the business, increasing the need for stronger infrastructure and proactive support that could resolve problems quickly and help prevent future disruptions.



We don't worry about IT disrupting production anymore. If you're a manufacturing company that needs things running without interruption, I'd recommend 7tech. They're responsive, knowledgeable, and a partner you can count on.

Garrick Mullen, Watco Tanks

The Solution

Watco Tanks partnered with 7tech in 2021 for responsive, hands-on IT support and infrastructure improvements. 7tech strengthened backup systems and network reliability, resolved domain-related issues, ran Ethernet throughout the office, and set up wireless connectivity between buildings. The team also took a proactive approach, identifying and addressing many issues before they could become larger disruptions. Clear communication and consistent follow-through helped ensure practical solutions were implemented and supported.

The Results

Since partnering with 7tech, Watco Tanks has experienced a more stable and reliable IT environment. Problems are handled quickly, and many potential issues are addressed before they become larger disruptions. Improvements to backups and network infrastructure have helped day-to-day operations run more smoothly, while stronger office and building connectivity supports the way the company works. Most importantly, the team no longer carries the same concern that IT problems will interrupt production, giving employees greater confidence in the technology supporting daily operations.

Key Takeaways

Watco Tanks gained a more reliable IT environment through responsive support, proactive problem prevention, and stronger infrastructure. The case shows how dependable backups, connectivity, and clear communication can help keep manufacturing operations moving.

Services Provided

7tech provided managed IT support, proactive issue identification and resolution, backup management, network infrastructure improvements, domain troubleshooting, Ethernet installation throughout the office, wireless connectivity between buildings, and ongoing technical support backed by clear communication and follow-through.

Final Thoughts

For Watco Tanks, better IT meant fewer distractions from the work that matters most. By improving reliability, connectivity, backups, and day-to-day support, 7tech helped create an environment where technology supports production instead of interrupting it, giving the team greater confidence in the systems behind daily operations.

Where Reliable IT Meets Manufacturing, and Production Keeps Moving

Work with 7tech to protect what matters most through genuine care, reliable support, and lasting trust.

[Get Help Now](#)

 (855) 701 6777

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