



Growing with Support: How One Energy Company Found Its Trusted IT Partner

When rapid growth increased the demands on its technology, an energy company found a responsive IT partner that simplified support and improved operational efficiency.



80% Same-Day Ticket Resolution



13+ Years of Proven Industry Experience



20-Minute Human Response Time



97.4% Customer Satisfaction Rating

Executive Summary

As a fast-growing energy company, Fullstream Energy needed responsive IT support and knowledgeable experts who could handle daily technology questions and project needs. 7tech became its central IT resource, helping the team save time, reduce the burden of installations and upgrades, and improve operational efficiency. The relationship gave Fullstream a dependable, professional team for ongoing technology support as the business continued to grow. Staff had one place to turn.

About the Client

Fullstream Energy Holdings LLC is a growth-oriented midstream energy company that develops and operates infrastructure for energy producers. Its operations include a 24-inch natural gas pipeline and a compressor station in Harrison County, West Virginia. Headquartered in Sewickley, Pennsylvania, it provides infrastructure for natural gas producers.

The Challenge

As Fullstream Energy grew, its technology needs became more demanding. The company needed fast, knowledgeable IT support for routine questions and larger projects without adding more coordination work or placing additional demands on its internal team as the business expanded and evolved.

- Employees needed one reliable resource for IT questions, support requests, and technology projects.
- Installations and upgrades could be costly, time-consuming, and difficult to coordinate internally.
- Fullstream needed knowledgeable professionals who could respond quickly, provide practical support, and keep pace with the technology needs of a fast-growing energy company without adding internal delays.



We are a fast growing company in the energy sector and we needed an IT company with a fast response time and knowledgeable experts. 7tech is our go-to team for all of our technology support and project needs.

Jessica Crouch, Fullstream Energy Holdings LLC

The Solution

7tech became Fullstream Energy's go-to resource for technology support and project needs. By giving employees one central team for IT-related questions, support requests, installations, upgrades, and projects, 7tech simplified coordination and reduced the time Fullstream's staff spent managing technology issues. The managed services relationship provided ongoing access to knowledgeable professionals who understood the company's needs and delivered responsive, professional support through a collaborative working relationship as new requirements emerged.

The Results

Fullstream Energy gained one dependable resource for IT questions, support requests, and technology projects. This centralized model saved employees time and reduced the effort required to coordinate installations and upgrades. The company also reported improved overall operational efficiency, particularly in areas that can be difficult for smaller, growing organizations to manage internally. Just as important, Fullstream valued the quality of the working relationship, describing Neal and the 7tech team as knowledgeable, professional, responsive, and an absolute pleasure to work with throughout the engagement.

Key Takeaways

Centralized managed IT support helped Fullstream save time, ease the burden of installations and upgrades, and improve operational efficiency. Responsive service, knowledgeable experts, and a professional working relationship were central to the company's experience.

Services Provided

7tech provided managed IT services, centralized technology support, assistance with IT-related questions, project support, and help with installation and upgrade cycles. The engagement gave Fullstream Energy one dependable resource for coordinating support requests, addressing technology needs, and assisting with projects as the fast-growing company continued to evolve and meet new business priorities.

Final Thoughts

Fullstream Energy's experience shows how a responsive managed IT partner can support growth without adding complexity. By centralizing support, projects, installations, and upgrades with one knowledgeable team, the company saved time, improved operational efficiency, and gained a professional resource it could rely on as needs evolved.

Where Growth Meets Reliable IT, and Every Technology Need Finds Support

Work with 7tech to protect what matters most through genuine care, reliable support, and lasting trust.

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