

Built on Reliability: How One Contractor Found the Right IT Partner

When changing technology demanded dependable support, O'Haver Contractors found an IT partner that delivered reliability, strong security, and responsive service.



**80% Same-Day
Ticket Resolution**



**13+ Years of Proven
Industry Experience**



**20-Minute Human
Response Time**



**97.4% Customer Satisfaction
Rating**

Executive Summary

O'Haver Contractors needed reliable IT support that could keep pace with changing technology. Reliability has become the biggest benefit of working with 7tech. The team responds promptly, resolves service requests methodically and efficiently, and understands the company's unique needs. O'Haver also values 7tech's strong security standards, industry experience, transparent pricing, and responsive service.

About the Client

O'Haver Contractors is a San Antonio commercial general contractor founded in 1996. The company serves public and private-sector clients across Texas. Its experience spans industrial, retail, education, office, and government projects. Services include general contracting, construction management, design-build, cost estimating, and consulting.

The Challenge

O'Haver Contractors needed dependable technology support as its IT needs evolved. The company wanted a partner that could respond promptly, understand its unique business requirements, and provide strong security without making technology another source of uncertainty.

- Keep pace with a changing technology landscape without adding unnecessary disruption.
- Get prompt, methodical, and efficient help when service requests arise.
- Work with an IT partner that understands O'Haver's unique needs and values strong security, industry experience, transparent pricing, and responsive service.



Reliability has been the single biggest benefit of working with 7tech. Hiring them was exactly what O'Haver Contractors needed to keep up with the changing technology landscape, and we know we can rely on them whenever an issue comes up.

Lori Reynolds, O'Haver Contractors

The Solution

O'Haver Contractors partnered with 7tech for ongoing IT and cybersecurity support built around the company's needs. 7tech provides dependable help as technology changes, responds promptly when service requests arise, and works through issues methodically and efficiently. The relationship also gives O'Haver strong security standards, construction industry experience, transparent pricing, and an IT team that takes the time to understand how the business operates instead of applying a one-size-fits-all approach.

The Results

Reliability became the biggest benefit of O'Haver Contractors' relationship with 7tech. The company knows it can depend on the team whenever an issue arises. Service requests are handled promptly, methodically, and efficiently, giving O'Haver dependable support as technology needs change. The relationship also reflects the qualities the company values most in an IT partner, including strong security standards, construction industry experience, transparent pricing, responsive service, and an understanding of O'Haver's unique business needs.

Key Takeaways

Reliable IT support should reduce uncertainty. O'Haver Contractors values prompt resolution, strong security, transparent pricing, and a provider that understands its needs. Its experience shows responsiveness and business fit matter alongside technical expertise.

Services Provided

The engagement included ongoing IT support, service request troubleshooting and resolution, cybersecurity support, responsive technical assistance, technology guidance, and support tailored to O'Haver Contractors' unique needs. The relationship also included dependable help as technology requirements changed, with a focus on strong security standards, clear service, and responsive support.

Final Thoughts

O'Haver Contractors found value in an IT partner that combines reliability, responsiveness, security, and an understanding of its business. For Reynolds, the difference is knowing the team is there when needed and handles requests effectively. The experience shows the value of dependable IT support built around the client.

Where Responsive Support Meets Security, and Every Project Stays on Track

Work with 7tech to protect what matters most through genuine care, reliable support, and lasting trust.

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